



*Nova Harley*

### **Nova Harley Retail Terms & Conditions**

Nova Harley published price list outlines prices excluding freight. Nova Harley reserves the right to change any information, product design or prices at any time without notice.

#### **Orders:**

Orders are supplied on a pro-forma basis and must meet the minimum limit of 3 bags for your OPENING ORDER. Subsequent orders during the season must meet £150.00 minimum limit. Once we have received your payment we will dispatch your order. Shipping costs will be based on a size & weight ratio and will be added to your invoice. Free delivery for all orders over £500.

Your order is a legally binding contract once placed & by placing your order with Nova Harley you accept our Terms and Conditions of trade. Any changes to the order including the total volume, GBP amount or cancellations must be made within 7 days of placing your order.

NOTE: Nova Harley does not supply auction sites or any discount stores, websites or similar. Stores found selling our products on discount sites or undercutting on current stock will be immediately deleted from our system. We reserve the right to insist that you remove all items from any auction, underselling or discount store should we find that you are selling products promoted by Nova Harley in this way. By accepting our orders you accept these terms.

Nova Harley prohibits any and all listing of their products on Amazon, Ebay or any other auction site without the express written approval of Nova Harley. This is done to ensure the protection of our brand and stockists.

#### **Drop Ship**

Drop Ship arrangements to be approved by Nova Harley. Any drop ship order will incur an administration fee of 10% to the wholesale price plus the cost of freight. UK freight deliveries will be charged at £9 per bag.

#### **Drop Ship Payments**

For any drop ship order received payment is to be made before any bag is dispatched. Retailer to provide proof of payment i.e screenshot of the bank transfer before bag/s are dispatched, unless specifically agreed by Nova Harley.

#### **Payments:**

Payments to Nova Harley can be made through Direct International Transfer, Credit Card or Western Union money transfer. Please note that your order will not be processed until your payment has cleared.

#### **Samples:**

Any samples provided to retailers for display purposes remain the exclusive property of Nova Harley and retailers are strictly prohibited from selling any samples provided. Nova Harley can request the return of samples provided at any time. If a retailer wishes to sell a sample, permission must be requested and the retailer will be invoiced as per the drop ship rates and shipping rates as detailed above.

#### **Satisfaction Guaranteed:**

**www.novaharley.com**  
**PO Box 200763**  
**Doha, Qatar 974000**

**Nova Harley**  
**T/A Ultimate Baby**  
**Bag Co.**

**info@novaharley.com** +974 3356 4682  
**sales@novaharley.com** +974 3356 4674



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At Nova Harley, we stand behind our bags and we take great pride in the quality of the craftsmanship of each and every item we produce. This is why we warrant all of our products against defects in materials and workmanship for 6 months from time of purchase (please note proof of purchase is required). We ask that you return all defective products to us for our evaluation. This helps us to provide the best quality assurance to our customers. All defective items returned for warranty service will be repaired or replaced at our discretion.

NOTE: This warranty does not cover damages caused by improper care, accidents, normal wear and tear, or the natural breakdown of materials (i.e., zipper wear, Velcro wear, etc.)

**Privacy Policy:**

Nova Harley respects your privacy. We will not retain your payment details or pass your information on to any other company or third party.

**Confidentiality:**

Both parties shall keep the other parties business secrets confidential and shall not disclose them to any third party without the written consent of both parties.

**Advertising and Promotion:**

Nova Harley holds copyright of all images of the product. Should you wish to use these images written consent must be granted. Nova Harley reserves the right to request any promotion of the brand by the Buyer to be removed should it be deemed inappropriate or not representative of the brand.

**ACKNOWLEDGEMENT OF TERMS AND CONDITIONS**

I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE TERMS AND CONDITIONS OF SALE AS OUTLINED IN NOVA HARLEY TERMS AND CONDITIONS OF SALE DOCUMENT.

I CONFIRM THAT I UNDERSTAND THESE TERMS AND CONDITIONS APPLY TO ALL ORDERS THAT I PLACE WITH NOVA HARLEY LTD.

Please note that orders will NOT be processed if this form is not signed.

Signed.....

Name.....

Store.....

Date.....

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**PO Box 200763**  
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